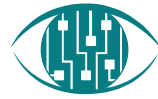




CASE STUDY



Alphalytics[®]
Revenue Cycle Intelligence for Healthcare

ISSUE:

CHARGE MASTER MAPPING

An Alphalytics profile identified that for 2 years Medicare had been initially denying 100% of cochlear implants CPT 92604 for utilizing an incorrect revenue code.

SOLUTION:

After researching the accounts identified by Alphalytics, the health system determined their charge master was mapping CPT 92604 to the wrong revenue code. Once the charge master was corrected, the issue was resolved.

CONCLUSION:

Even with 100% denial rate this issue was not recognized prior to Alphalytics because the current manual process was overturning the denials. Unfortunately, while payment was received, the client's effective reimbursement was dramatically reduced after applying their manual cost to collect calculation.

UTILIZING ALPHALYTICS TO IDENTIFY
NON-OBVIOUS ISSUES **POSITIVELY**
IMPACTED THIS CLIENT'S ENTIRE
REVENUE CYCLE PROCESS.