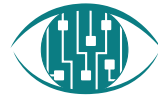




CASE STUDY



Alphalytics®

Revenue Cycle Intelligence for Healthcare

ISSUE:

LABOR & DELIVERY OBSERVATION

An Alphalytics profile identified that a managed Medicaid payer was initially denying over 90% of labor & delivery observation claims from one facility within the health system due to non-specific diagnosis coding.

SOLUTION:

After researching the accounts identified by Alphalytics, the health system determined this facility's labor & delivery observation coding was too general versus its other facilities. Client revised documentation & coding training programs, and then retrained staff at this facility resolving the issue.

CONCLUSION:

While this profile pinpointed one payer, the Alphalytics provider & payer benchmarking features helped the client realize approximately 35% of all labor & delivery observation claims at this facility were initially denied delaying payment by an average of 78 days. Unfortunately, while payment was received, the client's time to collect was 3 times longer than expected.

**UTILIZING ALPHALYTICS TO IDENTIFY
NON-OBVIOUS ISSUES POSITIVELY
IMPACTED THIS CLIENT'S CASH FLOW.**